

TCI Question Level Statistical Results for Signal Mountain Presbyterian Church Signal Mountain, TN

Number of Completed Surveys	404
First Survey Completed On	3/28/18
Last Survey Completed On	5/6/18
Margin of Error	+/- .03

Definitions

Number of Completed Surveys: The number of congregants who answered at least one question. Not all congregants answer all questions.

Margin of Error: A calculation measuring the deviation from the number of congregants who took the survey compared to the Average Weekend Worship number.

National Percentile: The figure converts this congregation's average question score into a national percentile. For example, if this church is shown in the 52nd percentile for a given question, it means that this congregation's average response is the same or higher than 52% of the churches that have taken the TCI. The median is the 50th percentile.

Negative Responses: The percentage of answers that were either "1" or "2," the negative response end of the scale. This represents the percentage of respondents that disagreed or strongly disagreed with the proposition put forth by the question.

Number of Responses: This figure is the total number of congregants that answered this question.

Average Rating: The simple average of all responses to the question (all responses set to a five-point scale, with 5 being the highest).

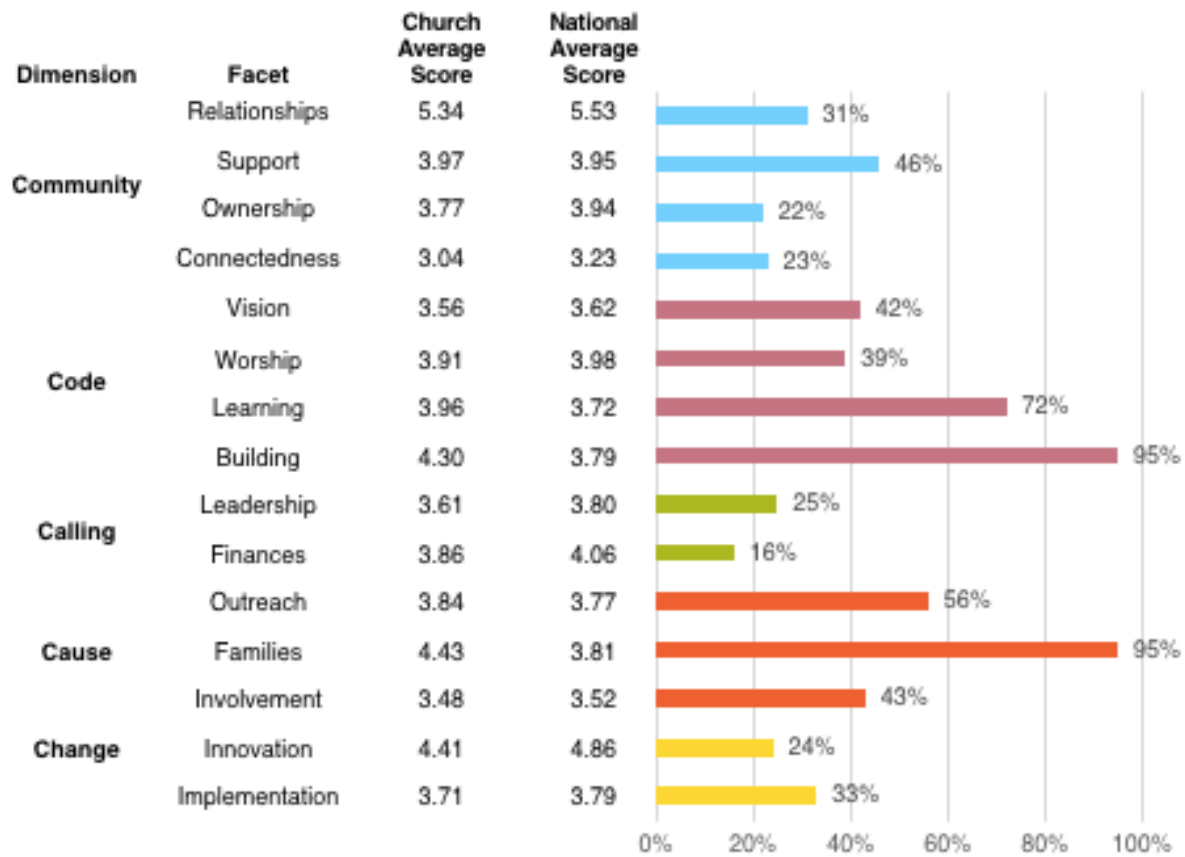
Standard Deviation: A measure that is used to quantify the amount of variation of the set of data values.

National Average: The simple average score of how all churches who have taken the TCI have answered this question. Each church has one average score for each question, regardless of the number of congregants in a given church.

All Questions in Rank Order by Church Average: This is a rank order of all question score averages in this church (on a five-point scale), from the highest scored question to the lowest.

Score and Percentile

Signal Mountain Presbyterian Church Signal Mountain, TN



Overall Summary

Signal Mountain Presbyterian Church
Signal Mountain, TN

Dimension	Facet	National Percentile	Percent Negative Scores	Church Score	National Average
Community	Relationships	31%	11%	5.34	5.53
	Support	46%	10%	3.97	3.95
	Ownership	22%	10%	3.77	3.94
	Connectedness	23%	23%	3.04	3.23
Code	Vision	42%	15%	3.56	3.62
	Worship	39%	11%	3.91	3.98
	Learning	72%	7%	3.96	3.72
	Building	95%	4%	4.30	3.79
Calling	Leadership	25%	12%	3.61	3.80
	Finances	16%	9%	3.86	4.06
Cause	Outreach	56%	8%	3.84	3.77
	Families	95%	2%	4.43	3.81
	Involvement	43%	23%	3.48	3.52
Change	Innovation	24%	24%	4.41	4.86
	Implementation	33%	10%	3.71	3.79

Facet Ranking by Percentile

Signal Mountain Presbyterian Church
Signal Mountain, TN

Dimension	Facet	2018 %tile	2018 Score
Code	Building	95%	4.30
Cause	Families	95%	4.43
Code	Learning	72%	3.96
Cause	Outreach	56%	3.84
Community	Support	46%	3.97
Cause	Involvement	43%	3.48
Code	Vision	42%	3.56
Code	Worship	39%	3.91
Change	Implementation	33%	3.71
Community	Relationships	31%	5.34
Calling	Leadership	25%	3.61
Change	Innovation	24%	4.41
Community	Connectedness	23%	3.04
Community	Ownership	22%	3.77
Calling	Finances	16%	3.86

Facet Ranking by Score

Signal Mountain Presbyterian Church
Signal Mountain, TN

Dimension	Facet	2018 Score	2018 %tile
Community	Relationships	5.34	31%
Cause	Families	4.43	95%
Change	Innovation	4.41	24%
Code	Building	4.30	95%
Community	Support	3.97	46%
Code	Learning	3.96	72%
Code	Worship	3.91	39%
Calling	Finances	3.86	16%
Cause	Outreach	3.84	56%
Community	Ownership	3.77	22%
Change	Implementation	3.71	33%
Calling	Leadership	3.61	25%
Code	Vision	3.56	42%
Cause	Involvement	3.48	43%
Community	Connectedness	3.04	23%

Question Scores

Signal Mountain Presbyterian Church
Signal Mountain, TN

Question #	Facet	Question	2018 Scores	% Neg	Standard Deviation
1	Relationships	Warm	5.39	8%	1.26
2	Relationships	Family	5.84	7%	1.34
3	Relationships	Loving	5.46	9%	1.31
4	Relationships	Fellowship	5.45	10%	1.31
5	Relationships	Relational	5.03	15%	1.44
6	Relationships	Friendly	5.40	9%	1.28
7	Relationships	Close-knit	4.80	17%	1.41
8	Support	If I need counseling or advice, I know who to go to in the church	4.08	11%	1.11
9	Support	The church cares as much about its members as it does about its programs	3.93	9%	1.03
10	Support	This church addresses the practical needs of its members	3.71	10%	1.00
11	Support	This church stresses the importance of personal growth and spiritual maturity	4.14	6%	0.93
12	Support	This church has helped me grow spiritually	4.19	6%	0.99
13	Support	This church has helped me be more effective in my every-day life	3.80	11%	1.05
14	Support	As a result of attending this church, I feel more prepared to minister to others than I would have otherwise.	3.74	14%	1.10
15	Support	In my church involvement, I know that I can count on full support from the leaders	3.85	12%	1.11
16	Support	When our leaders tell us where we are heading, I can confidently trust in what they have said	4.06	9%	1.05
17	Support	The leaders of the church have the best interest of the church in mind at all times	4.14	8%	0.99
18	Support	Overall, I am satisfied with the way the leadership of this church is performing its job	3.99	8%	1.01
19	Ownership	I count around here	3.70	13%	1.02
20	Ownership	I am taken seriously around here	3.68	13%	1.04
21	Ownership	I am important around here	3.46	16%	1.06
22	Ownership	I am trusted around here	3.91	8%	0.94
23	Ownership	There is faith in me around here	3.86	8%	0.96
24	Ownership	I can make a difference around here	3.74	11%	0.98
25	Ownership	I am valuable around here	3.64	11%	0.97
26	Ownership	I am cooperative around here	4.14	3%	0.77

Question Scores

27	Connectedness	My actions influence the church	3.15	22%	1.05
28	Connectedness	I have a clear understanding of my role in fulfilling the church's mssion	3.35	19%	1.06
29	Connectedness	Each individual member feels connected to the big picture of what the church is trying to accomplish	2.68	34%	0.92
30	Connectedness	Everyone is motivated by the church's vision for the future	2.65	35%	0.92
31	Connectedness	Changes are readily embraced by our congregation	2.33	50%	0.89
32	Connectedness	Our church effectively meets the needs of its single adults	2.14	41%	1.03
33	Connectedness	Our church effectively meets the needs of its senior citizens	3.80	7%	0.92
34	Connectedness	Our church effectively closes down programs or ministries that are no longer effective	3.14	13%	0.93
35	Connectedness	I am satisfied with the church's programs and services outside of our regular worship service	3.65	10%	0.94
36	Connectedness	Our church has an effective follow-up program for those who have visited our church	3.01	17%	1.08
37	Connectedness	This church retains its members	3.15	20%	1.03
38	Connectedness	When one person is hurting around here, we effectively minister to that person	3.53	13%	1.02
39	Connectedness	When people decide to leave the church, they are cared for in the process	2.60	24%	1.10
40	Vision	I love telling my friends about my church	3.97	8%	1.01
41	Vision	Our leaders effectively establish the church's direction, purpose, and objectives	3.80	9%	1.01
42	Vision	Our leaders are unified in purpose and direction	3.76	9%	1.04
43	Vision	This church has a clearly defined vision of the future	3.50	13%	1.04
44	Vision	This church's goals and direction are clear to me	3.31	18%	1.12
45	Vision	I believe our church is heading in the right direction	3.78	11%	1.08
46	Vision	I am excited about where our church is headed in the next few years	3.80	11%	1.13
47	Vision	This church has clearly differentiated itself from other churches in effective ways	3.51	14%	1.09
48	Vision	Our church has a clearly defined group(s) of people that we are trying to reach and serve	3.29	18%	1.11
49	Vision	Visitors quickly experience what our church is all about	3.19	21%	1.05
50	Vision	I have a clear sense of how decisions are made in the church	3.16	28%	1.24
51	Worship	Our worship services attract new people to our church	3.51	14%	1.01
52	Worship	I feel inspired by our church's worship services	3.88	11%	1.13
53	Worship	The music in our worship services lift my spirit	4.01	11%	1.11
54	Worship	People really like our church's music	3.79	11%	1.06
55	Worship	I look forward to attending worship every week	4.12	9%	1.05
56	Worship	Our minister's sermons draw people to this church	3.93	9%	1.03
57	Worship	Our minister's sermons are helpful to me in my every day life	4.09	9%	1.07

Question Scores

58	Worship	After attending worship, I am better able to deal with life	3.93	9%	1.03
59	Worship	I am growing deeper in my relationship with God through our worship services	3.96	9%	1.04
60	Worship	I can enthusiastically recommend our worship service to friends outside our church	3.93	12%	1.16
61	Worship	I am satisfied with our church's worship services	3.80	14%	1.17
62	Learning	My knowledge of the Bible is growing as a result of attending this church	4.20	5%	0.91
63	Learning	Our church effectively teaches the core elements of our faith	4.26	4%	0.87
64	Learning	My understanding of faith has grown through our church's educational programs	4.01	5%	0.95
65	Learning	Our church provides excellent Christian education for adults	3.90	8%	1.03
66	Learning	Our church's Christian education is relevant to my everyday life	3.89	7%	0.99
67	Learning	The Christian education I have received from our church has prepared me well to minister to others	3.59	12%	1.01
68	Learning	Our church's Christian education has made a significant difference in my life	3.80	9%	1.05
69	Building	Because of our location, newcomers can easily find our church	4.01	9%	1.04
70	Building	Our buildings and property are visually appealing from the outside	4.81	0%	0.44
71	Building	Our church's buildings are highly visible to people in the local community	4.66	1%	0.64
72	Building	Our buildings feel welcoming	4.21	4%	0.92
73	Building	Our facilities promote mingling and fellowship	4.13	5%	0.95
74	Building	Our education programs are better because of our facilities	4.15	5%	0.90
75	Building	Our worship services are better because of our facilities	4.09	6%	0.98
76	Building	Our buildings and facilities are effective in supporting our children's ministries	4.50	3%	0.78
77	Building	Our buildings and facilities are effective in supporting our teen ministries	4.72	1%	0.56
78	Building	Our buildings and facilities are effective in supporting our young adult ministries	3.89	8%	1.07
79	Building	Our buildings and facilities are effective in supporting our ministries for middle-aged adults	4.17	3%	0.84
80	Building	Our buildings and facilities are effective in supporting our senior ministries	4.12	4%	0.92
81	Leadership	Everyone is free to speak his or her mind here	3.44	18%	1.17
82	Leadership	Great efforts are made to understand various points of view	3.20	20%	1.11
83	Leadership	In most conversations in this church, people are treated with respect	4.06	3%	0.85
84	Leadership	Difficult issues or subjects are addressed in helpful ways	3.50	12%	1.03
85	Leadership	Changes at the church rarely catch me by surprise	3.38	15%	1.05
86	Leadership	All members are encouraged to discuss their opinions about change	3.14	21%	1.14
87	Leadership	When unpopular changes occur, people who disagree are still cared for in this church	3.56	14%	1.16
88	Leadership	Conflicts are handled well by leadership	3.57	10%	1.09
89	Leadership	Our leaders practice what they expect others to do	4.02	6%	0.99
90	Leadership	Messages from the leadership of this church can be taken at face value	4.01	4%	0.93
91	Leadership	When concerns are voiced to leadership, those concerns are taken seriously	3.74	9%	1.07
92	Leadership	Our leaders accept constructive feedback	3.72	11%	1.12

Question Scores

93	Finances	Our leaders publically discuss financial issues about the right amount of time (not too much, not too little)	3.62	13%	1.10
94	Finances	Our church discusses financial issues in an appropriate manner	3.75	10%	1.07
95	Finances	I am aware of our church's financial condition	3.29	23%	1.24
96	Finances	Our church effectively manages its financial resources	4.03	3%	0.87
97	Finances	Our committee or task forces effectively contribute to the overall success of this church	3.94	5%	0.86
98	Finances	I help support the church financially	4.55	3%	0.74
99	Outreach	Our local community (or neighborhood) knows what our church stands for	3.65	9%	0.91
100	Outreach	Our ministries and programs reflect the felt needs of our community	3.69	7%	0.93
101	Outreach	Our church keeps up with the changing needs of our community	3.56	11%	0.99
102	Outreach	Our church strives to make a difference in people's lives outside of our own church	3.94	7%	0.92
103	Outreach	Our church has a reputation as a "good citizen" in our community	4.24	3%	0.80
104	Outreach	Our church is as interested in "making a difference" in our community as we are in growing our own membership	3.95	6%	0.92
105	Outreach	Our church's programs and ministries are effectively promoted in our community	3.67	10%	0.95
106	Outreach	We set the standard for other churches to follow when it comes to community involvement	3.43	14%	1.06
107	Outreach	I have been encouraged by this church to reach out to my neighbors	3.92	8%	0.98
108	Outreach	If our church were to close down, our contribution to the community would be sorely missed	4.23	4%	0.93
109	Families	Our church provides excellent Christian education for children	4.50	1%	0.71
110	Families	This church effectively meets the needs of children	4.52	1%	0.71
111	Families	Our church provides excellent Christian education for teenagers	4.47	3%	0.82
112	Families	This church effectively meets the needs of its teenage youth	4.45	3%	0.83
113	Families	This church effectively meets the needs of its families	4.23	2%	0.82
114	Involvement	I am involved in a regular small group within the church	3.61	25%	1.62
115	Involvement	I have received training from this church in some form of outreach, evangelism, or mission work	3.21	27%	1.48
116	Involvement	I have participated in an outreach event sponsored by this church within the last twelve months	3.17	30%	1.63
117	Involvement	I feel cared for by a leader within this church	3.97	11%	1.21
118	Involvement	I have a clearly defined role in the church	3.37	22%	1.33
119	Innovation	Outreaching	5.06	13%	1.46
120	Innovation	Creative	4.78	14%	1.47
121	Innovation	Innovative	4.58	19%	1.53
122	Innovation	Contemporary	3.80	35%	1.60
123	Innovation	Upbeat	4.71	18%	1.55
124	Innovation	Cutting edge	3.47	42%	1.72

Question Scores

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125	Implementation	Our pastors and leaders do an excellent job of communicating expectations to members	3.75	8%	0.97
126	Implementation	New information is effectively communicated to a large number of church members	3.86	9%	0.97
127	Implementation	This church makes effective use of various communication methods (bulletins, newsletters, telephone, e-mail)	4.19	5%	0.93
128	Implementation	Leaders keep me informed about new things that concern me at the church	3.76	10%	1.02
129	Implementation	Lines of authority and responsibility are clear in this church	3.81	8%	1.03
130	Implementation	Our church effectively meets goals (deadlines, results, and budgets)	4.11	2%	0.79
131	Implementation	The church does a good job of helping members identify their gifts and talents	3.11	20%	1.06
132	Implementation	The church promotes a healthy balance between work, home, and church responsibilities	3.66	10%	1.00
133	Implementation	Our leaders effectively mentor other people in leadership roles	3.46	13%	1.12
134	Implementation	Our church takes time to celebrate achievements and accomplishments	3.58	11%	1.02
135	Implementation	When big decisions are made, many people are included in the decision-making process	3.44	16%	1.22